



CUSTOMER: ACCT #:
ADDRESS: EFFECTIVE:
EXPIRY:
ISSUE DATE:
TELEPHONE: PRICING OFFICIAL:
FAX:

TERMS AND CONDITIONS

1 Appointment Deliveries:

When customer requests via the bill of lading or other means to establish a time and date specific Appointment, or Call and Notify the consignee as a condition before attempting delivery, a charge of \$30.00 per shipment shall be assessed to the payer of the freight charges.

2 After Hour Service:

Shipments requiring any of the following services: pick up, delivery, interchange, or transfer prior to 8:00 am or after 5:00 pm during a normal working day will be subject to a surcharge \$125.00. This surcharge is applicable only to the metropolitan city areas of our terminal locations. Points outside these metropolitan localities will be subject to a surcharge of \$250.00.

3 Dangerous Goods:

A surcharge of \$35.00 will apply for 1 to 999 lbs and \$45.00 will apply for shipments over 999 lbs to a maximum of 99999 lbs.

4 Detention Without Power:

Spotting of a trailer without power unit will be offered free of charge for the first 24 hours. For the first two 24hr periods thereafter, a fee of \$95.00/day (\$125.00/day for reefer) will apply. For the third and each succeeding 24 hr period, a charge of \$125.00/day (\$155.00/day for reefer) will apply.

5 Detention With Power:

1 – 9999 lbs = 30 minutes free, 10000 – 19999 lbs = 2 hours free, 20000 lbs and over = 3 hours free. A charge of \$68.19/hr will be assessed for dry van shipments exceeding this free time. Temperature control shipments will be subject to \$75.00 per hour.

6 Online Pick ups/Deliveries: For truckload shipments a surcharge of \$75.00 will apply for enroute pick ups. A surcharge of \$75.00 will apply for enroute deliveries. Offline miles will be assessed at \$1.95 per mile.

7 Power Tailgate:

For power tailgate pick ups a surcharge of \$1.84 cwt, minimum \$78.68 will apply when tailgate service is available. For power tailgate deliveries a surcharge of \$1.84 cwt, minimum \$78.68 will apply when tailgate service is available.

EXCEPTION: Within the Toronto metro area, a surcharge of \$1.84 cwt (min \$89.17) will apply

8 Private Residence/Limited Access Deliveries:

Shipments requiring deliveries to premises without a designated dock or receiving area at Private Residences or locations with limited access such as farms, ranches, dormitories, churches, or schools, will be subject to a surcharge of \$50.00.

9 Private Residence/Limited Access Pickups:

Shipments requiring pickups at premises without a designated dock or receiving area at Private Residences or locations with limited access such as farms, ranches, dormitories, churches, or schools, will be subject to a surcharge of \$50.00.

10 Protective Service:

Subject to a surcharge of 18.00 % of the freight charge but not less than \$30.00 per shipment. LTL refrigerated service is not available.

11 Reconsignment/Diversion:

For all locations, a surcharge of \$3.00 cwt (min \$40.00 / max \$ 175.00) will apply in addition to all other linehaul freight charges. See master tariff rules for different scenarios.

If a re-delivery is required to same address due to shipper / consignee error or request, the above applicable charges will apply.

12 Storage Fees:

Dry freight will be subject to a surcharge of \$1.25 cwt, minimum \$30.00/day and freight requiring protective service will be subject to \$2.00 cwt, minimum \$50.00/day.

13 Payment Terms:

Freight charges are to be paid within 30 days from date of invoicing. Contras on account for cargo claims will not be accepted.

14 Tradeshow Pick Ups / Deliveries:

Pick ups and or deliveries will be subject to a surcharge of \$0.88 cwt, minimum of \$157. 35.

15 Valuation:

A surcharge of 2.000% will be calculated based on the actual weight for a declared value in excess of \$2.00 per lb Cdn funds. Declared value shipments are accepted subject to approval of valuation limit, commodity and packaging. Standard liability is based on \$2.00 per lb Cdn funds on the actual weight of the shipment. Subject to the limitations of liability contained in Carrier's Bill of Lading. Carrier will not be held liable for any miscellaneous charges or costs assessed by either shipper, consignee or any third party which do not directly relate to the value of the goods transported, as determined at the time and place of shipment. Examples of non-claimable charges or costs include, but are not limited to the following: penalties levied against shipper, carrier or a third party for late delivery, missed appointment, split deliveries, shortages and/or damages. per shipment.

16 Weekend & Holiday Pick Ups / Deliveries:

Pick ups / Deliveries will be subject to a surcharge of \$65.00/hr, min four (4) hours (min \$260.00).

17 Weight Restriction:

Rates herein are subject to a minimum weight restriction of 10.00 lbs per cu ft up to 10.00 feet of trailer space; thereafter shipments move at 1000 lbs per linear ft of trailer space occupied.

18 Inside Pickup or Delivery and other than Ground Floor Pickup or Delivery:

This charge is applied to shipments requiring pick up or delivery to premises without a designated dock or receiving area. If the driver is required to leave his truck or trailer to go inside the consignee's premises beyond the front door or loading dock to deliver the shipment, a surcharge of \$4.50 cwt subject to a minimum of \$50.00 or maximum of \$400.00 will apply.

19 Fuel Surcharge:

Rates herein are subject to 100.00% of the Newterm Logistics LTL road; and 100.00% of the Newterm Logistics TL road; 100% for heavy TL over 54999lbs & 100.00% for intermodal fuel.

20 Notes:

These Terms and Conditions shall take the place of and entirely supersedes any oral or written contracts or agreements that deal with the same subject matter as references herein. Except as otherwise specifically stated, no modification hereto shall be of any force or effect unless reduced to writing and signed by both parties and expressly referred to as being modifications of theses Terms and Conditions. The customer also recognizes and acknowledges the competitive value and proprietary nature of the rates and Terms and Conditions ("Rates") provided by Newterm Logistics, and therefore the Customer shall not disclose said Rates to any third parties without the prior consent of Newterm Logistics.

21 Extra Labour Services, including Lumper (aka Swamper) Fees:

When a pick up or delivery requires the services of more than one person due to shipment size, shape, location or driver safety the charge shall be \$50.00 per person, per hour subject to a minimum of \$200.00 per person required. In the event a delivery requires the carrier to use and pay a Lumper (aka Swamper) Service, the Lumper Fee shall be prorated to all delivered shipments on the trailer based on individual shipment weight subject to a minimum of \$35.00